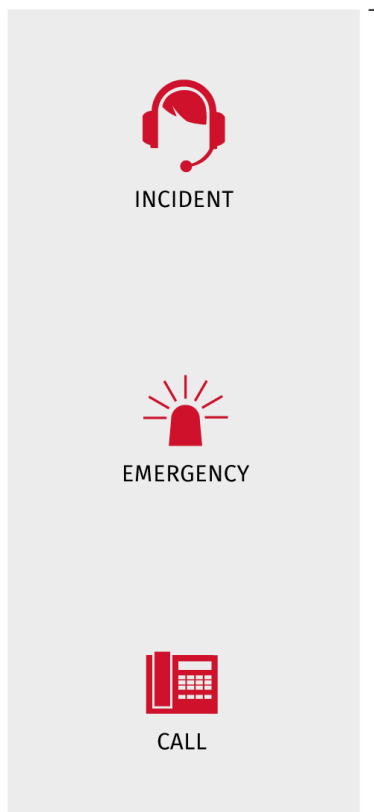# ATT⁺ SWISS ALARM SOLUTIONS

STANDBY SERVICE

In many sectors an overnight or weekend standby service is required. Different employees will be on call depending on the weekday and time of day. Based on the saved standby list our system decides which employee needs to be informed in the event of a triggered alarm.
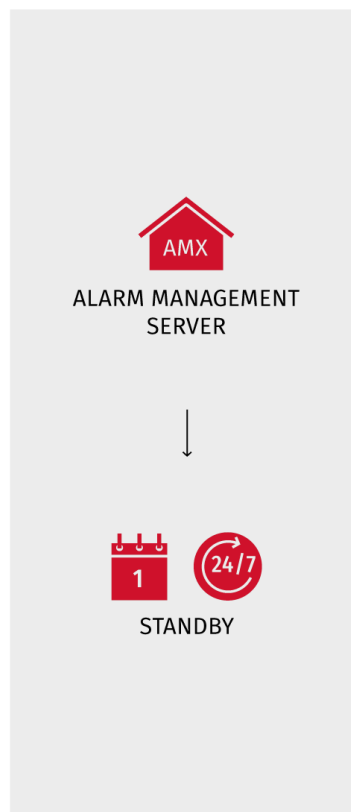
RELIABLE ALARMS

The standby service always calls for a special organisation within the emergency service – various employees are usually divided up in alternation to cover night-shifts, weekends and public holidays. Exact plans for these staff members can be created in ATT's Alarm System, pointing out which employees are to be informed on which days and times in case of an alarm.

Recurring standby shifts can be saved as a template. Deviations (e.g. public holidays) can also be entered into the system in advance. The alarm system even intervenes in the event of a technical incident and directs the alarm to a call centre, which then handles the incident.

ALARM INPUTS

INCIDENT

EMERGENCY

CALL

SYSTEMS

AMX

ALARM MANAGEMENT SERVER

STANDBY

ALARM OUTPUTS

MONDAY, 02:37 – EMPLOYEE 1

TUESDAY, 04:10 – EMPLOYEE 2

APP

FRIDAY, 01:52 – EMPLOYEE 3